

 <b>eco logical</b> <small>AUSTRALIA</small> <small>A TETRA TECH COMPANY</small>	<b>Quality Policy</b>		<b>Document No. ESQ_03P</b>
	<b>Version No: 7</b>	<b>Date Approved: 16 January 2018</b>	<b>Approved By: CEO</b>

Eco Logical Australia's (ELA) vision is to be the most sought after environmental consultancy, for clients and for staff. We aim to attract technical leaders across all fields to help us consistently provide the highest levels of quality for our clients.

ELA is committed to:

- Maintaining an integrated Environment, Safety and Quality Management System (ESQMS) that is certified to comply with *AS/NZS ISO 9001 Quality Management Systems – Requirements*
- Reducing and eliminating errors and failures
- Consistently meeting or exceeding client expectations
- Communicating our vision to clients, staff and the broader community
- Providing an environment in which staff are motivated continually to improve the quality of our services
- Ensuring that our clients obtain a prompt service that satisfies their specific needs
- Providing staff with suitable infrastructure, tools, equipment, materials and training to enable them to carry out their duties as required
- Recruiting and retaining technical experts
- Responding to quality issues in a prompt and efficient manner
- Achieving consistently reliable performance in an efficient and effective manner
- Maintaining and enhancing the organisation's reputation for service and reliable advice
- Maintaining quality goals and objectives as set out in the ESQMS
- Allocating appropriate resources to ensure the Quality Policy is fully implemented.

ELA's ESQMS will be applied, monitored and continuously improved with the involvement and ongoing consultation with staff. The ESQMS defines how quality control is established and communicated using documented procedures, peer review, work instructions and training. It includes provision for the prompt detection, recording and correction of errors.

This Quality Policy will be reviewed annually by the Executive Team with final approval by the CEO.



Dated: 16 January 2019

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**Mark Adams**  
**Chief Executive Officer**

